

Acoaxet Veterinary Clinic - Important Update on Covid-19

**Due to the most recent recommendations by the C.D.C regarding Covid-19, we unfortunately will need to limit our clients' presence within our facility. We understand that this is inconvenient and hopefully something that will only be necessary for a short period of time.**

**Here is what to expect:**

When you call (508-636-8382) to make an appointment, please give us an accurate description of your pet's need/medical condition and provide us with an up-to-date phone number (cell # preferred). To avoid any spread of virus to you or our staff, we ask that you call us when you arrive in the parking lot, we will have a technician come to your car, confirm your cell phone number and the reason for the visit, and then escort your pet to see the doctor. The doctor will then communicate with you via the cell phone. Your pet will then be returned to you with any necessary medications and instructions and take your payment. Although we realize this is less than ideal and impersonal in nature, we hope that these preventative measures will allow minimal potential exposure to both you and our staff while still being able to keep our doors open to what we like best... taking care of you and your pets!!

**During this "social distancing" time period, we will be scheduling appointments for the following conditions:**

- Annual physical examination and vaccination for pets that currently are due for Rabies or need vaccines to board at a kennel or pets with any health concerns
- Puppy and kitten vaccination series as well as pets that are in the middle of vaccination series.
- Senior pets (over 8 years of age)
- If your pet has any perceived emergency or illness.
- All currently scheduled surgical procedures will still be performed.

Call volume at this time may be higher than normal. If you have to leave a message, please be patient and we will respond as soon as possible.

Thank you for your patience and understanding. Our goal is to get through this situation and still be able to provide care for our pets!